Unit 1: Course Overview
Advanced ICS for Command and General Staff, Complex Incidents, and MACS
ICS-400 Course Goals

- Explain how major incidents pose special management challenges.
- Describe the circumstances in which an Area Command is established.
- Describe the circumstances in which Multiagency Coordination Systems are established.

This course is designed for senior personnel who are expected to perform in a management capacity in an Area Command or Multiagency Coordination System.
Student Introductions

- Name, job title, and organization
- Overall experience with emergency or incident response
- Incident Command System qualifications and most recent ICS experience
What do you expect to gain from this course?
Instructor Expectations

- Cooperate with the group.
- Be open minded to new ideas.
- Participate actively in all of the training activities.
- Return to class at the stated time.
- Use what you learn in the course to perform effectively within an ICS organization.
ICS Challenges in Complex Incidents

What challenges do you face in managing complex incidents?
Course Structure

- **Unit 1:** Course Overview
- **Unit 2:** Fundamentals Review
- **Unit 3:** Major and/or Complex Incident/Event Management
- **Unit 4:** Area Command
- **Unit 5:** Multiagency Coordination
- **Unit 6:** Course Summary
Course Logistics

- Course agenda
- Sign-in sheet
- Housekeeping
  - Breaks
  - Message and telephone location
- Cell phone policy
- Facilities
- Other concerns
Successful Course Completion

- Participate in unit activities.
- Achieve 70% or higher on the final exam.
- Complete the end-of-course evaluation.